



# DIMITRA PSYCHOGYIOU

## JUNIOR SOFTWARE ENGINEER

 [www.hellodimitra.com](http://www.hellodimitra.com)



 [psychogyioudimitra@gmail.com](mailto:psychogyioudimitra@gmail.com)

 upon request

 [dimitra-psychogyiou](https://www.linkedin.com/in/dimitra-psychogyiou)

 [demitraps](https://github.com/demitraps)

### SKILLS

Java | C# | JavaScript | TypeScript | Python | Kotlin

Spring | .NET | jQuery | Angular | React | Next.js 13

HTML | CSS | Bootstrap | TailwindCSS

MSSQL | MYSQL | MongoDB | Hibernate | Prisma | Mongoose

Figma | Adobe Illustrator | Adobe Photoshop | Adobe InDesign

Autocad | Blender | Krita | Unity

### LANGUAGES

English | Greek    Bilingual

Japanese            Level N3

### VOLUNTEERING

LWD - Digital Campaigns Manager  
*since 2023*

### ADDITIONAL EXPERIENCE

Graphic designer    | freelance  
*since 2018*

Origami artist        @ [hopacho.com](https://hopacho.com)  
*since 2018*

Highly skilled in delivering exceptional customer experiences through effective communication, creative problem-solving, and technical expertise. Proficient in troubleshooting and providing impactful solutions, coupled with strong data analysis skills that yield valuable insights and heightened satisfaction. My software development journey, including coding bootcamps and self-driven learning, underscores my commitment to expanding technical prowess. Proficient in JavaScript, Java, and C#, I am eager to merge this expertise with my transferable skills to thrive as a Software Engineer. Ready to contribute to dynamic development teams and drive impactful solutions.

### EDUCATION

**Coding Factory** 03.2023 - present

**Athens University of Economics and Business**

Java | Spring | C# | .NET | HTML | CSS | JavaScript | TypeScript | Angular | REST | Python | Kotlin | MSSQL | MySQL | MongoDB

**Architectural Engineering** 2008 - 2013

**National Technical University of Athens**

### CERTIFICATIONS

**Web & Mobile Apps Specialist** 05.2023

eLearning | Athens University of Economics and Business

**Game Design & Development** 04.2023

Information Technology Center TechOropos

**SheCodes Basics | Plus | Responsive | React** 07.2022 - 12.2022  
shecodes.io

### WORK EXPERIENCE

#### Senior Customer Experience Specialist

Pollfish by Prodege, LLC 07.2016 - current

- Proficient in cross-functional communication and collaboration, contributing to seamless teamwork and mentoring new team members.
- Skilled at troubleshooting challenges and providing practical resolutions, ensuring smooth operations.
- Experienced in creating comprehensive documentation, ensuring well-organized processes.
- Successfully managed diverse tasks concurrently, showcasing adaptability in various situations.
- Committed to delivering exceptional service, offering valuable insights to enhance customer satisfaction.

#### Social Media Manager & Content Creator

MinorSin | RI2K London | Vanity&Posh | OndeVenezia 03.2013 - 06.2016

#### Sales Representative

Dell | Intel 02.2010 - 02.2013